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DATE: August 19, 2003

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TO: Mail Stop AF
Commissioner of Patents

PHONE: 800-786-9199
FAX: 1-703-872-9314

FROM: Bourque Law Offices
Manchester, New Hampshire

PHONE: 603-623-5111
FAX: 603-624-1432

RE: Callback Requests Gateway
Our Reference: DAVOX-142XX
Number of pages including cover sheet: 14

Original of this document to be mailed as well: ☐ YES ☒ NO

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AUG 20 2003

GROUP 2600

Serial No.: 09/161,816
 Filed: September 28, 1998
 Group Art Unit: 2742

Bourque & Associates, P.A.
 835 Hanover Street, Suite 301
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FAX RECEIVED**AUG 20 2003****GROUP 2600**

Mail Stop: AF

HONORABLE COMMISSIONER OF PATENTS

P.O. Box 1450

Alexandria, VA 22313-1450

Date: August 19, 2003

Attorney Docket No.: DAVOX-142XX

Sir:

In re application of: Malcom B. Strandberg

Entitled: SYSTEM AND METHOD FOR PROVIDING AN AUTOMATIC TELEPHONE CALL BACK FROM INFORMATION PROVIDED AT A DATA TERMINAL

Transmitted herewith via facsimile is a Response After Final in the above-identified application. The following checked items are applicable:

☐ A Petition for Extension of Time for ** month(s) is hereby made, under §1.136(a); a check in the amount of \$** is enclosed per §1.17.

☐ _____ is hereby appointed Associate Attorney by:
 Registration No.:

Attorney of Record: Daniel J. Bourque
 Registration No.: 35, 457

☐ Other:

CLAIMS AFTER AMENDMENT:	MINUS PRIOR PAID CLAIMS:	EQUALS PRESENT EXTRA CLAIMS:	RATE:	ADDITIONAL FEE:
Independent 3	- 3	=	x \$84.00 =	0
Total 27	- 28	=	x \$18.00 =	0
<input type="checkbox"/> Multiple Dependent Claims (1st presentation)			+ \$280.00 =	0
SUBTOTAL ADDITIONAL CLAIM FEE:				0
Small Entity filing, divide by 1/2. Previously submitted or verified statement must be attached (per §1.9, §1.27, §1.28)				0
TOTAL ADDITIONAL CLAIM FEE:				0

☒ No additional claim fee.

☐ The claim fee has been calculated above; the Commissioner is authorized to charge Deposit Account NO. 02-3285 in the amount of \$

☒ In the event a Petition for Extension of Time is required by this paper and not otherwise provided, such Petition is hereby made and authorization is provided herewith to charge Deposit Account No. 02-3285 for the cost of such extension.

☒ The Commissioner is hereby authorized to charge payment of any additional filing fees under §1.16 associated with this communication or credit any overpayment to Deposit Account No. 02-3285.

I hereby certify that this correspondence is being sent via facsimile to: Honorable Commissioner of Patents, Washington, D.C. on August 19, 2003 at facsimile no. 703-872-9314.

SUBMIT IN TRIPLICATE

Attorney of Record: Paul J. Kroon, Jr., Esq.
 Registration No. 51,902

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application : Malcom B. Strandberg
Serial No. : 09/161,816
Filed : September 28, 1998
For : SYSTEM AND METHOD FOR PROVIDING AN
AUTOMATIC TELEPHONE CALL BACK FROM
INFORMATION PROVIDED AT A DATA TERMINAL
Attorney's Docket : DAVOX-142XX
Examiner : H. Agdeppa
Group Art Unit : 2742

I hereby certify that this correspondence is being facsimiled to
fax phone number (703) 872-9314 addressed to: BOX AF,
Commissioner of Patents, PO Box 1450, Alexandria, VA 22313-1450 on

August 19, 2003

By

Paul G. Kroon, Jr.
Paul G. Kroon, Jr., Esq.
Registration No. 51,902
Attorney for Applicant

RESPONSE AFTER FINAL

BOX AF
Commissioner of Patents
PO Box 1450
Alexandria, VA, 22313-1450

Sir:

In response to the Office Action dated May 19, 2003, please
reconsider the above-identified Patent Application in view of the
following remarks:

3